

# VFly Travels & Tours

## General Terms and conditions

- Fares provided are subject to availability
- Fares are subject to change without notice
- Fares are guaranteed only if booked and purchased on the same day
- Reservations are subject to space availability in the appropriate class, at the time of booking
- Tickets will be issued in accordance with the established airline rules
- Tickets issued may have restrictions such as non-refundable/refundable
- There is a penalty for changes, cancellations or refunds. Certain fares are non-refundable -check with your Vfly Travel partner before purchasing your tickets
- All cancellations are subject to applicable airline cancellation charges plus administrative fee
- Change for return travel may be allowed with a applicable penalty depending upon the airline
- For the Airline initiated re-schedule of flights or flight cancellations Vfly is not responsible and will try to re-accommodate as best as possible
- No refunds on lost tickets. No refund on partially used tickets
- Please confirm with airline about the baggage allowance & restrictions
- Vfly Travels are not responsible for seat assignment, bassinet request, frequent flyer numbers, meal preferences

### **CREDIT CARD BOOKING**

Your authorization to use your Credit Card number for all purchases indicates your acceptance of our booking terms and conditions. If the airline does not accept payment by Credit Card and you wish to use our Merchant services a fee of 4% will be charged to you for that use. Passenger will be responsible for any charge backs on credit cards. For credit card ticket purchase, a card authorization form must be filled and signed by the card holder and emailed or faxed to Vfly Travels & Tours.

### **TRAVEL DOCUMENTS**

A valid passport and/or proof of citizenship and travel documents are required for trans-border/international travel. Your failure to secure valid travel documents will not create a right of cancellation or refund. You may require visas to the county you are traveling to. Please check the requirements with the country's Embassy or Consulate nearest to you

Under the new security regulations, passengers must provide Passport number, Passport expiry date, Date of birth and complete Name as in the passport at the time of reservations or ticketing.

### **FLIGHT TIMES**

Schedules are subject to change without notice. It is therefore the responsibility of passengers to reconfirm flight times as instructed. The Operator assumes no responsibility to the passenger for any loss, delay, or other inconveniences incurred in connection with any flights. All passengers must arrive at the airport a minimum of two hours before the indicated departure time.

**ERRORS**

All ticketing documents must be checked by passenger and errors reported to Vfly immediately. Vfly will not be responsible for any errors not brought to its attention.

**LIMITATION OF LIABILITY**

In no event shall Vfly Travels & Tours or its affiliates or providers be liable for any injury, loss, claim, damage or any special, exemplary, punitive, incidental or consequential damages of any kind (including but not limited to lost profits or lost savings), whether based in contract, tort or otherwise, which (a) arises out of or is in any way connected with any use of this site or content found herein, (b) any failure or delay (including but not limited to the use of or inability to use any component of this site for reservations request, information inquiries or any other content obtained through this site), or (c) the performance or non performance of Vfly Travels & Tours or its affiliates or providers, even if such party has been advised of the possibility of such damages by other party. Some states do not allow the exclusion of implied warranties or the limitation or exclusion of liability for incidental and consequential damages so the above exclusion may not apply to you. If, notwithstanding the foregoing, Vfly Travels & Tours or any third party provider or distributor should be found liable for any loss or damage which arises out of or is in any way connected with any of the above described functions or uses of this site or its content, Vfly Travels & Tours and third party provider and distributor's liability shall in no event exceed, in the aggregate, the subscription fee and service charge for accessing this site with respect to which liability is found. In its sole discretion, in addition to any other rights or remedies available to Vfly Travels & Tours and without any liability whatsoever, Vfly Travels & Tours at any time and without notice may terminate or restrict your access to any component of this site. The foregoing terms and conditions shall apply to both contract and negligence claims.